ShoreWaves
WWW.SHOREWAVES.NET
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Rural *High-Speed* Internet Service
Residential Plans and Prices

Month to Month, no contract
No usage limits — No usage slowdowns
Locally owned, Friendly Local Support Professionals

Use plan for:	Family Plan	Entertainment	Uncle Sam
Web Browsing, You Tube, Facebook, E-Mail	✓	✓	✓
Facebook	✓	✓	✓
You Tube	✓	✓	✓
Skype / FaceTime	✓	✓	✓
Zoom/Online Education / MS Teams *Participant*	Maximum 2 concurrent sessions	✓	✓
Zoom / Teams *Hosting*	Not Recommended	See Zoom notes on back	See Zoom notes on back
VOIP (Vonage, Ooma, etc.)	Not Supported	Not Supported	Not Supported
VPN (Virtual Private Network)	Not Recommended	✓	✓
Netflix, Disney, Amazon Prime,[2]	High Definition 720p 1 screen	High Definition 720p 2 screens	High Definition 720p 4 screens
Live Sports Streaming / Satellite TV replacement	No	✓	✓
Online Gaming	Not Supported	✓	✓
Download *Megabits Per Second*	3	6	12
Upload *Megabits Per Second*	2	3	3.5
Monthly Internet Fee	$69	$99	$129
Monthly Fee with phone	$109	$129	$159
Internet Installation[3,4]	$250	$250	$250
Phone Installation	$50	$50	$50

Pay Nothing Until Your Internet Is Working

1. All plans include a wireless router at no additional cost, as part of initial installation. ShoreWaves wireless routers requested after service installation are available for a one-time fee of $60.
2. A separate Netflix, Amazon Prime, etc. subscription is required, in addition to ShoreWaves Internet service.
3. Standard installation includes mounting on the house or attached structures. Mounting in the yard or a detached structure is available for an additional one-time fee of $50, assessed at the time of installation. Some very hard-to-reach areas may incur additional installation charges.
4. All installation fees and the first Monthly Fee will be billed when installation is complete and are due in 5 days. Monthly, quarterly, semi-annual, and annual payment plans are available.

Call 906-523-9370 or Visit Us At The Copper Country Mall
Serving The Copper Country Since 2012

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Questions We Are Frequently Asked

What else do I need to buy?

Nothing, a WiFi router is included in the monthly fee. Your existing equipment will all work with ShoreWaves service.

What about Zoom or Microsoft Teams online conferencing?

Zoom, Webex, Microsoft Teams, and other conferencing services work well using ShoreWaves Internet service. If you are just attending a meeting (not presenting), all service plans should work . If you are often presenting on the conferences then we recommend our ZoomHome Plan. It is equal to our Uncle Sam plan in overall capacity and cost, but allocates more capacity to upload. The result is a higher quality presentation of your hosting camera and any graphics or videos you might include.

How much electricity does the ShoreWaves equipment use?

We find that the average ShoreWaves subscriber spends about $2 to $3 per month in UPPCO service Territory. REA service is about double that cost. This is much less than any satellite service equipment.

How does ShoreWaves Internet service compare to my old satellite service from HughesNet or ViaSat?

1) Web pages load much faster
2) Your VPN connection to the office will work reliably and very responsively
3) Netflix and other video streaming will work well, in HD, and without limits!
5) You can use ShoreWaves for online gaming
6) Microsoft Windows updates work! And there is no monthly data limit to worry about when updating
7) No satellite dish (or anything else) to clean in the winter

Does weather affect ShoreWaves service?

Customers report their ShoreWaves Internet keeps running when Dish TV and satellite internet fails. Extremely foggy days sometimes affect ShoreWaves customers in fringe areas.

How many PCs, tablets, smart phones, gaming consoles, and other Internet devices can I connect?

As many as you want! Just remember that each device uses up some of the speed plan you have purchased. If you will be watching Netflix in one room while gaming in the room next door and running a web conference in the home office, our lowest priced plan is not for you. Call ShoreWaves at 906-523-9370 for a recommendation fitting your specific needs.

How do I cut the cord and replace Satellite TV with Internet TV?

Step 1: Have the ShoreWaves Entertainment plan installed at your home
Step 2: Add a Roku streaming appliance to your TV, or buy a new Roku TV. Both are available at Walmart and online. You might already have a "smart TV", but unless it is a Roku you are going to be disappointed by the limitations and performance.
Step 3: Subscribe to (at the time this is being written) Sling TV for cable channels and sports, Paramount+ for CBS, Peacock for NBC, and the Disney+ Package for ABC, Hulu, and ESPN. DO NOT subscribe to YouTube TV or Hulu Live TV—they are very expensive and do not work well. If you are an Amazon Prime customer, you already have access to Amazon Prime Video..
Step 4: For local news, add the WLUC channel in your Roku.

Are there any "gotchas" with Internet TV?

To make things <u>much</u> easier, have your Roku or Roku TV available when the ShoreWaves technicians install your service. They will help you get everything set up. Internet TV is still evolving, so feel free to call the ShoreWaves team any time you want help.. The most common problem we encounter is finding the sports events you want. Sling TV lets you pick ESPN or regional sports, but you pay extra for having both at the same time. You can surely find what you want today, but it might be somewhere else next year. That's OK, because all the streaming packages are available on a month to month basis without contracts.

Add ShoreWaves Telephone Service And Save

Most ShoreWaves Internet customers can switch their landline phone service from ATT or Charter to ShoreWaves.

- Keep your existing phone and number
- $50 one-time installation fee
- We do all the paper work—no need for you to call ATT or Charter/Spectrum

<u>All residential phone plans include:</u>

* Unlimited calling to continental USA and most of Canada
* Caller ID with Caller Name
* Call Waiting
* 3-way calling
* Call forwarding
* White pages directory listing (unlisted available)
* Low "Winter Storage" rates for seasonal residents
* Full 911 service

A battery backup is required to keep your ShoreWaves telephone service (and internet, too) working during a power outage. ShoreWaves can install one at extra cost, or provide your own