

ShoreWaves Network to Continue Operating Under Interim Agreement While Keweenaw Broadband Cooperative Is Formed

Community response drives effort to preserve rural fixed wireless service in Houghton and Keweenaw Counties

HANCOCK, Mich. — July 24, 2026 — The ShoreWaves network will continue to operate under an interim operating agreement while the Keweenaw Broadband Cooperative is formed as a legal entity. Existing subscribers do not need to take any action: service will continue to run.

The transition follows a strong response from the community. After ShoreWaves announced it would cease operations, long-time subscribers came forward with considerable enthusiasm for forming a new cooperative to assume the network assets and operations from founder Steve Fitzgerald, who is retiring after 14 years of dedicated service to the community.

Support contacts effective August 1

Beginning August 1st, all questions or issues regarding network operation should be directed to:

- **Email:** support@keweenawbroadband.net
- **Phone:** +1 906-275-4683 (1-906-275-INTERNET)

Daily status messages on the state of service will continue to be published to subscribers.

What subscribers can expect

The team performing the transition and interim operations will make every attempt to keep the service running full time. There may be temporary, periodic disruptions in service as we migrate services from ShoreWaves over to Keweenaw Broadband. Every attempt will be made to communicate those disruptions to impacted subscribers in advance.

Subscriber rates and service levels will remain the same throughout the transition. No rate increases are anticipated. Subscribers will have the opportunity to discuss future rates and terms with the Keweenaw Broadband Cooperative board and operating committee. The goal is to provide a high level of service for the lowest cost possible.

Who is doing the work

Interim operations are being supported by Northern Perspectives, LLC of Hancock, Michigan, and by Superior Tech Wizards. ShoreWaves is cooperating with and assisting the transition through August 31, 2026.

The Keweenaw Broadband Cooperative is expected to be in place in September 2026. Over time, the cooperative hopes to expand both its service offerings and the quality of service it delivers to the Keweenaw and Copper Country communities.

About Keweenaw Broadband Cooperative

Keweenaw Broadband Cooperative is a State of Michigan not-for-profit cooperative being formed by subscribers to continue fixed wireless internet and telephony service to parts of Houghton and Keweenaw Counties in Michigan's Upper Peninsula.

Media and subscriber contact

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